



MAYOR OF LONDON



Whether working in mental health or children's services, this role sees you helping a healthcare professional treat their patients. Importantly, a support worker job offers a genuine launchpad for progressing your career – either by specialising in your area or training to become a fully qualified healthcare professional yourself.

Health Care Support Worker

Type of Role: Clinical

Working directly with patients and helping to look after them.

Experience Level: Entry

This is a great opportunity if you want to get back to work after a period of time when you've been doing other things, or perhaps you want to start building a new career. We don't expect you to have lots of qualifications or experience – we'll give you all the training you need to succeed.

Would you like to be paid to help us...

help patients to be comfortable and assist them with dressing and personal hygiene, and to be a comfort to patients (and their families) during their last days, or at difficult times of their lives, or if they are mentally or emotionally distressed.

Key areas:

By keeping good electronic records of the treatment patients have had and training towards achieving Care Certificate competency within six months.



By keeping things tidy, making beds, keeping equipment clean, making sure that broken or lost things are replaced, looking after patient property, and doing other useful tasks, such as answering the phone.



By keeping patient records up to date, collecting blood, urine and stool samples, writing down important things like blood pressure and blood sugar, and telling doctors or nurses if anything odd happens.



By following safety instructions, telling the right people when something does (or might) go wrong, putting things in the right bins, and helping to protect people's identities and medical information.



Your transferable skills:

Can you tell us about a time when you...

- cared for someone, even briefly, who was mentally or physically unwell, or helped someone that was going through a difficult time in their life?
- were able to deal with a challenging person in a positive way? This might be a neighbour or an angry driver for example
- had to write down information or enter it on a computer so that it could be used later? For example, clothing measurements, recipes or an online form.

Can you tell us about a time when you...

- had to look after an area such as behind a bar, a storage cupboard or first aid boxes?
- had to do a messy or smelly task such as changing a nappy or helping someone use the toilet?
- made a change to make it easier for you or other people to keep things clean and tidy?

Can you tell us about a time when you...

- had to manage important documents? For example, keeping track of bills and making sure they are paid on time.
- had Numeracy Training Level Two or similar? (it's ok if you haven't.)
- had Literacy Training Level Two or similar? (It's ok if you haven't.)

Can you tell us about a time when you...

- spoke up about something you felt was being done wrong? (It's ok if you haven't.)
- followed a set of instructions? For example, building LEGO®, returning something by post, or putting flat pack furniture together.
- had training in patient safety, infection control or personal information? (It's ok if you haven't.)

What's next?

Contact us at:

www.hereiamswl.co.uk

Once you feel you're ready to find a job, check out 'Information on work experience' to explore the many opportunities available in South West London. However, if you feel you need more help check out 'Information on employability' to get insights into how to improve your skills.